

Jpdate Notice: To All Employees/Contractors

March 19, 2020

below is a summary of updates

Border Crossing

- The Canada-US border remains open to all commercial trucks hauling all commodities.
- There is no public health requirements or recommendations for truck drivers to self-isolate after crossing the border if they are feeling healthy. That applies to their family members as well.
- For drivers who are Temporary Foreign Workers, this issue continues to be an area of focus for the CTA.

Benefits

The Federal Government introduced two new benefits in response to the COVID-19 outbreak:

- Emergency Care Benefit providing income support to workers who must stay home and who do not have access to paid sick leave. Focusing on people who are ill, who are taking care of someone who is ill, and parents who are taking care of children who are home due to illness or due to school closures. The eligible groups include:
 - 1. "Workers, including the self-employed, who are sick, quarantined, or who have been directed to self-isolate but do not qualify for Employment Insurance (EI) sickness benefits."
 - 2. "Workers, including the self-employed, who are taking care of a family member who is sick with COVID-19, such as an elderly parent or other dependents who are sick, but do not qualify for El sickness benefits."
 - 3. "EI-eligible and non EI-eligible working parents who must stay home without pay because of children who are sick or who need additional care because of school closures."
- **Emergency Support Benefit** Support to workers who are not eligible for El and who are facing unemployment. Both of these benefit programs are expected to be available starting in April, but a specific date has not yet been announced.

reminder

As COVID-19 continues to spread, the government's directive remains the same.

The basis of prevention remains the best line of defense against the spread of illness. Prevention methods must include:

- Wash your hands often with soap and water for at least 20 seconds;
- Avoid touching your eyes, nose or mouth, especially with unwashed hands;
- Cough and sneeze into your sleeve and not your hands;
- Wave in place of a handshake;
- · Keep common surfaces sanitized;
- Avoid close contact with people who are sick;
- Stay home if you are sick to avoid spreading illness to others;
- · Avoid non-essential travel; and
- Social distancing.

Management is regularly reviewing our preparedness and response plans with a view to proactively anticipate and respond to any potential business interruptions.

As the situation is changing rapidly, it is imperative that all Employees/Contractors make use of reputable sources for information (Public Health Agency of Canada, Centre for Disease Control and Prevention, World Health Organization) instead of rumors or unfounded speculations. We are advising all individuals to follow the direction of the government authorities as it pertains to health and travel. Mixed messaging can cause chaos.

Be responsible for your own situations and circumstances, while understanding that our continuous operation depends on an active workforce. Please seek advice from a medical professional on when to be cautious and self-monitor vs when to self-isolate.

We all need to make good decisions and work together during these trying times as we have always done in the past.

Continuous updates can be found on our Corporate Intranet or Company Websites.

for more information about the virus

Public Health Agency of Canada
1-833-784-4397
canada.ca/coronavirus
phac.info.aspc@canada.ca

US

Centre for Disease and Prevention
1-800-232-4636
cdc.gov/COVID19

CANADA & US

World Health Organization who.int

COMPANY - INTERNAL QUESTIONS

questions-covid19@