Dear Valued Customer,

As most are aware, the Coronavirus (COVID-19) has and continues to spread. Siemens Transportation Group Inc. takes the safety of our Employees/Contractors, Customers and Suppliers seriously. Our business goal is always to provide safe transportation and materials handling to our customers.

Emergency Health Response Plan Summary

Our Emergency Health Response Plan is in place and our processes are being updated as the situation changes. The plan looks to use interventions from Employees/Contractors, Customers and Suppliers to help limit the spread of the health issue. In the case of emergency health issues versus a pandemic, this plan also functions as the framework to provide assistance in several emergency response areas.

The ultimate goal of the company is to prevent the spread of the disease, and lessen the impact of the pandemic on the continuing functions of the company and its Employees. The guidance is updated as new information becomes available.

Emergency Health Response

Communication to Employees – Preparedness Response information, including contact lists, best practices, and updates from the Public Health Agency of Canada are posted on our internal website for Employees/Contractors. The Public Health Agency of Canada has recommended best practices to reduce exposure, which we have communicated to our Employees/Contractors along with reinforcing our procedures for cleaning and sanitation.

Customers and Suppliers – Customers and Suppliers are being advised via posted notices at all of our locations not to visit our facilities is they are a potential risk.

We have activated a cross-functional task force to track real-time updates and implement comprehensive contingency plans, if needed. We wanted to inform you of the steps we are taking to continue providing a safe, clean and welcoming environment for our customers and our Employees/Contractors.

For the most up to date information regarding our services, please visit www.kindersleytransport.com.

Thank you,

